

APPENDIX

QUESTIONNAIRE WITH AGGREGATE RESULTS

Respondent ID# _____

Date _____

Time Started _____

Time Ended _____

Interview Length _____

GENDER

MALE49%

.....
FEMALE.....51

Hello, I'm _____ from G-S-V Research, a national public opinion research firm. We've been asked by the city of Santa Monica to conduct a survey of local residents about their satisfaction with city services and programs, and your telephone number was selected at random. We are not trying to sell you anything. All of your responses will be kept strictly confidential.

According to the research procedure, may I speak to the adult in the house age 18 or older who celebrated a birthday most recently?

[REPEAT INTRODUCTION IF RESPONDENT IS NOT PERSON WHO FIRST ANSWERED PHONE]

1. First, do you currently live in the city of Santa Monica, or do you live in Los Angeles or some other city?

In Santa Monica ----- 100%
Other City ----- TERMINATE
(DON'T READ) DK/NA ----- TERMINATE

2. How long have you lived in Santa Monica? (RECORD EXACT AMOUNT, AND CODE IN RANGES)

0-4 YEARS -----20%
5-9 YEARS ----- 15
10-13 YEARS -----12
14+ YEARS-----52
(DON'T READ) DK/NA ----- 1
Mean: -----18 years
Median-----14 years

3. Generally speaking, are you satisfied or dissatisfied with the job the City of Santa Monica is doing to provide city services? (IF SATISFIED/DISSATISFIED ASK:) "Would that be very (satisfied/dissatisfied) or somewhat (satisfied/dissatisfied)?"

Very satisfied-----38%
Somewhat satisfied-----46
Somewhat dissatisfied----- 8
Very dissatisfied----- 7
(DON'T READ) DK/NA ----- 2

4. Now, what would you say are the one or two most important issues facing the City of Santa Monica today? (RECORD UP TO TWO RESPONSES – RECORD VERBATIM RESPONSES BELOW, THEN SUPERVISORS CODE)

(DON'T READ)

Crime-----	8%
Gangs-----	6
Drugs-----	0
Education -----	5
Lack of parking -----	8
Environmental concerns -----	6
Too much growth -----	9
Too many homeless/homeless causing problems -----	45
Not enough services for the homeless -----	3
Lack of affordable housing -----	7
Creating more jobs/improving the business climate -----	1
Not enough parks/problems with parks -----	1
Traffic -----	32
Roads being torn up-----	2
Rent control -----	3
Not enough police -----	1
Overcrowding/population -----	4
Economy/cost of living-----	2
Other -----	12
None -----	1
Not Sure/Refused-----	3

**Exceeds 100% as up to two responses accepted*

Question 4 "Other" Verbatim Responses

TAXES
REPAIR THE PIER
CITY IS GIVING OUT TOO MANY PERMITS
HEALTH CARE
TAX COLLECTION STRONG-ARM TACTICS
ZONING
INCREASE IN RECYCLING
TAXES
PEOPLE CLEANING THE TRASH IN THEIR ALLEY
CITY GOVERNMENT BEING INVOLVED
CUTTING TAXES
LAW ENFORCEMENT
ZONING LAWS
GARBAGE PICK UP
CITY CLEAN UP
I OPPOSE THE HIGH RISE PROPOSALS
TRANSPORTATION
RECYCLING
GARBAGE CONDITIONS, TRASH/FURNITURE
COMBATING VANDALISM-WE'VE BEEN
VANDALIZED
TRANSPORTATION

TRAFFIC LIGHTS
THE ALLEYS ARE ALL FULL OF GARBAGE
MORE SERVICES FOR SENIORS
STREET LIGHTING
VIOLENCE
TOO LIBERAL
AIRPORT NOISE
ZONING ISSUES
SIGNALS ARE NOT SYNCHRONIZED
LANDSCAPING PROBLEMS
TRANSPORTATION AND PLANNING DEPARTMENTS
CLEANUP
TRAFFIC LIGHTS ARE NOT SYNCHRONIZED
TAXES
THE SPECIAL INTEREST GROUPS
LACK OF PRIVACY DUE TO JOGGERS
BUILDING SOLAR ENERGY PLANT AND WORK ON PIER
EACH AREA VOTE FOR THEIR OWN CITY COUNCIL
GETTING TIGHT & PICKY ABOUT PROPERTY OWNERS

5. Now, please rate each of the following possible problems in Santa Monica on a scale of 1 to 5. Use a 1 if you feel the problem is NOT serious at all, and a 5 if you feel it is a VERY serious problem in Santa Monica. Use any number from 1 to 5. **(ROTATE)**

	NOT SER					VERY SER		DK	MEAN
	1	2	3	4	5		9		
<input type="checkbox"/> a. Traffic congestion	4%	9%	21%	24%	41%		2%	3.90	
<input type="checkbox"/> b. The affordability of housing	8	7	14	14	55		3	4.03	
<input type="checkbox"/> c. Gangs	18	20	24	14	17		6	2.90	
<input type="checkbox"/> d. The number of homeless people in the city	5	6	12	16	60		2	4.24	
<input type="checkbox"/> e. Lack of parking	9	17	26	21	27		2	3.40	
<input type="checkbox"/> f. Crime	11	35	28	16	8		4	2.75	
<input type="checkbox"/> g. Overcrowding	12	21	25	21	18		3	3.14	

6. Please tell me whether you feel the city of Santa Monica is doing an excellent, good, fair, or poor job in each of the following areas: **(ROTATE)**

	<u>EXC.</u>	<u>GOOD</u>	<u>FAIR</u>	<u>POOR</u>	DK/ NA
<input type="checkbox"/> a. In collecting trash and recycling from your home	30%	46%	17	6%	1%
<input type="checkbox"/> b. In enforcing the city's noise laws	16	39	23	11	12
<input type="checkbox"/> c. In keeping traffic on city streets flowing smoothly	5	27	37	29	2
<input type="checkbox"/> d. In providing public library services	45	38	11	2	4
<input type="checkbox"/> e. In maintaining landscaping in parks and road-way medians	30	47	17	3	4
<input type="checkbox"/> f. In putting out and preventing fires	33	42	7	2	16
<input type="checkbox"/> g. In enforcing laws against aggressive begging or panhandling	7	28	25	32	9
<input type="checkbox"/> h. In providing emergency 9 1 1 services	23	38	11	4	25
<input type="checkbox"/> i. In preserving historic buildings	13	46	18	8	15
<input type="checkbox"/> j. In keeping city streets and alleys clean	15	46	25	11	3
<input type="checkbox"/> k. In providing funding for the arts	12	38	18	7	26
<input type="checkbox"/> l. In keeping street trees trimmed	19	50	19	8	5
<input type="checkbox"/> m. In enforcing laws against overnight camping in parks and doorways	7	23	27	27	16
<input type="checkbox"/> n. In protecting the environment	13	49	24	7	8
<input type="checkbox"/> o. In providing services for youth	12	44	20	6	18
<input type="checkbox"/> p. In operating efficiently	12	44	19	9	16
<input type="checkbox"/> q. In providing services for seniors	11	39	18	5	27
<input type="checkbox"/> r. In addressing neighborhood concerns	6	38	27	15	14
<input type="checkbox"/> s. In spending money in the right areas and on the right problems	3	36	27	20	14
<input type="checkbox"/> t. In protecting pedestrian safety	14	45	27	7	6
<input type="checkbox"/> u. In providing recreation and sports programs	13	45	22	4	16
<input type="checkbox"/> v. In enforcing the city's building and zoning laws	11	37	25	10	18
<input type="checkbox"/> w. In enforcing laws that keep public spaces clean and safe for everyone	9	45	26	13	7
<input type="checkbox"/> x. In enforcing noise limits at the airport	7	33	21	10	29

7. Next, would you say that crime in Santa Monica over the last few years has gotten better, gotten worse, or stayed about the same? (IF BETTER/WORSE ASK): "Is that MUCH (better/worse) or just a little?" (RECORD, THEN ASK):

	MUCH <u>BETTER</u>	S.W. <u>BETTER</u>	STAYED <u>SAME</u>	S.W. <u>WORSE</u>	MUCH <u>WORSE</u>	DK/ <u>NA</u>
Crime -----	8%	17%	45%	14%	6%	11%

8. When you are _____ (READ-ROTATE), would you say that you feel very safe, reasonably safe, somewhat unsafe, or very unsafe? (ROTATE)

	<u>VERY SAFE</u>	<u>REASON. SAFE</u>	<u>S.W. UNSAFE</u>	<u>VERY UNSAFE</u>	<u>DK/ NA</u>
[] a. Walking alone in your neighborhood during the day-----	59%	34%	5%	2%	1%
[] b. Walking alone in your neighborhood after dark-----	34	34	19	10	3
[] c. Walking alone in Santa Monica's business areas during the day-----	56	34	6	1	2
[] d. Walking alone in Santa Monica's business areas after dark-----	23	40	20	11	6

9. In 2006, did you or did anyone in your household make a 9-1-1 call requesting emergency assistance from the Santa Monica Police Department?

Yes (ASK Q.10)-----	18%
No (SKIP TO Q.11)-----	81
(DON'T READ) DK/NA (SKIP TO Q.11)-----	1

ASK Q.10 IF YES ON Q.9

10. Overall, were you very satisfied, somewhat satisfied, somewhat dissatisfied, or very dissatisfied with the response time to your emergency call to the police? (N = 76)

VERY SATISFIED -----	53%
SOMEWHAT SATISFIED -----	12
SOMEWHAT DISSATISFIED -----	12
VERY DISSATISFIED -----	20
(DON'T READ) OTHER -----	0
(DON'T READ) DK/NA -----	2

ASK EVERYONE

11. Let's assume for a moment that the Santa Monica Police Department hired another officer and assigned that officer to your neighborhood. Which of the following five items should be the single highest priority for a new police officer assigned to your neighborhood? (READ ALL BEFORE RECORDING, ROTATE)

	<u>HIGHEST</u>
[] Working with local kids to prevent gangs and youth crime -----	18%
[] Patrolling on foot in your local neighborhood -----	19
[] Working with local residents and neighborhood groups to help prevent crime-----	22
[] Patrolling in police cars in your local neighborhood-----	23
[] Patrolling near the schools in your neighborhood -----	15
(DON'T READ) OTHER-----	1
(DON'T READ) DK -----	3

12. In 2006, did you or did anyone in your household call 9-1-1 for paramedics or for emergency medical assistance?

Yes (**ASK Q.13**)-----12%
 No (**SKIP TO Q.14**) -----88
 (**DON'T READ**) Depends/Other (**SKIP TO Q.14**) ----- 0
 (**DON'T READ**) DK/NA (**SKIP TO Q.14**)----- 1

IF YES ON Q.12 ASK:

13. Overall, were you very satisfied, somewhat satisfied, somewhat dissatisfied, or very dissatisfied with the response time to your call for paramedics or for emergency medical assistance? (N = 51)

VERY SATISFIED -----73%
 SOMEWHAT SATISFIED ----- 9
 SOMEWHAT DISSATISFIED ----- 4
 VERY DISSATISFIED ----- 7
 (**DON'T READ**) OTHER ----- 0
 (**DON'T READ**) DK/NA ----- 7

ASK EVERYONE

14. In 2006 did you contact a Santa Monica city department for any reason other than an emergency?

Yes (**ASK Q.15**) -----49%
 No (**SKIP TO Q.17**)-----49
 (**DON'T READ**) DK/NA (**SKIP TO Q.17**) -- 2

15. What was the main reason that you contacted a Santa Monica city department in 2006? For information, or to report a problem or get a problem resolved? (N = 205)

Information -----27%
 Report/resolve problem -----57
 (**DON'T READ**) Both ----- 11
 (**DON'T READ**) Other ----- 4
 (**DON'T READ**) DK/NA ----- 1

16. Thinking about the Santa Monica city staff you dealt with in 2006, please tell me if you were very satisfied, somewhat satisfied, somewhat dissatisfied, or very dissatisfied with each of the following (**ROTATE**) (N = 205)

	VERY SAT	S.W. SAT	S.W. DIS	VERY DIS	DK/ NA
[] a. with how courteous they were -----	50%	30%	6%	12%	2%
[] b. with how responsive they were to your needs-----	45	24	11	17	3
[] c. with how knowledgeable they were -----	49	22	9	13	7

ASK EVERYONE

17. Now let me ask you about local parks. First, how many times a year would you say that you visit a park here in Santa Monica? **(RECORD EXACT AMOUNT AND CODE RANGE BELOW – USE 000 FOR NEVER, AND 999 FOR DK/NA)**

Never	-----	12%
1-2	-----	13
3-5	-----	11
6-12	-----	17
13-24	-----	9
25-100	-----	26
100+	-----	11
Not Sure	-----	2
Mean	-----	49 visits/year
Median	-----	12 visits/year

IF RESPONSE TO Q.17 > 0 ASK Q.18

18. Please tell me if you were very satisfied, somewhat satisfied, somewhat dissatisfied, or very dissatisfied with your overall experience in 2006 with Santa Monica's parks and beach. (N = 373)

Very satisfied	-----	49%
Somewhat satisfied	-----	37
Somewhat dissatisfied	-----	8
Very dissatisfied	-----	3
(DON'T READ) DK/NA	-----	2

ASK EVERYONE

19. Please tell me if each of the following words or phrases is a very accurate, somewhat accurate, somewhat inaccurate, or very inaccurate description of Santa Monica's parks. **(ROTATE)**

		VERY <u>ACC</u>	S.W. <u>ACC</u>	S.W. <u>INACC</u>	VERY <u>INACC</u>	DK <u>NA</u>
<input type="checkbox"/>	a. Safe for families and children	-----46%	-----37%	-----8%	-----5%	-----5%
<input type="checkbox"/>	b. Clean	-----45	-----39	-----8	-----4	-----3
<input type="checkbox"/>	c. Well-maintained	-----48	-----40	-----6	-----4	-----3
<input type="checkbox"/>	d. Convenient to your home	-----65	-----25	-----4	-----3	-----3

20. And please tell me if each of the following words or phrases is a very accurate, somewhat accurate, somewhat inaccurate, or very inaccurate description of Santa Monica's beach. **(ROTATE)**

		VERY <u>ACC</u>	S.W. <u>ACC</u>	S.W. <u>INACC</u>	VERY <u>INACC</u>	DK <u>NA</u>
<input type="checkbox"/>	a. Safe for families and children	-----40%	-----41%	-----7%	-----5%	-----8%
<input type="checkbox"/>	b. Clean	-----30	-----41	-----14	-----8	-----7
<input type="checkbox"/>	c. Well-maintained	-----35	-----39	-----10	-----8	-----7

21. Which if any of the following activities do you do at least once a week to help stay in shape? **(READ – ROTATE)**

		<u>YES</u>	<u>NO</u>	<u>DK/NA</u>
<input type="checkbox"/>	a. Individual activities like jogging, walking, biking, or swimming in a pool	-----82%	-----17%	-----1%
<input type="checkbox"/>	b. Team sports like baseball, soccer, or basketball	-----17	-----82	-----1
<input type="checkbox"/>	c. Fitness classes	-----32	-----67	-----1
<input type="checkbox"/>	d. Surfing or other ocean activities	-----18	-----81	-----1
<input type="checkbox"/>	e. Rollerblading or skateboarding	-----17	-----82	-----1

22. In 2006, did you attend any arts or cultural activities specifically in Santa Monica?

	<u>YES</u>	<u>NO</u>	<u>DK/NA</u>
Activities in Santa Monica-----	49%	48%	3%

23. And in 2006, did you attend any arts or cultural activities in communities surrounding Santa Monica?

	<u>YES</u>	<u>NO</u>	<u>DK/NA</u>
Activities in surrounding communities -----	61%	39%	0%

24. Do you feel that you have the opportunity to voice your concerns to the city of Santa Monica on major community decisions that affect your life?

Yes-----	76%
No -----	20
(DON'T READ) DK/NA-----	4

NEXT, I'D LIKE TO ASK YOU A FEW QUESTIONS ABOUT THE CITY'S COMMUNICATION WITH RESIDENTS.

25. Are you satisfied or dissatisfied with the City's efforts to communicate with Santa Monica residents through newsletters, the Internet, and other means? (IF SATISFIED/DISSATISFIED ASK:) Would that be very (satisfied/dissatisfied) or somewhat (satisfied/dissatisfied)?

Very satisfied -----	39%
Somewhat satisfied -----	42
Somewhat dissatisfied -----	10
Very dissatisfied -----	6
(DON'T READ) DK/NA -----	4

26. What information source or sources do you use the most to find out about City news, information, and programs? **(DON'T READ LIST, RECORD FIRST THREE RESPONSES)**

(DON'T READ)	
Seascape newsletter-----	30%
Special postcard mailings-----	10
Street banners-----	3
The City's web site -----	25
City Council Meetings (in person) -----	2
City TV (cable channel 16) -----	17
Los Angeles Times newspaper-----	20
Argonaut -----	3
Santa Monica Mirror-----	15
Lookout or Surf Santa Monica (online newspaper) -----	5
City Hall on Call (24 hour telephone system)-----	1
Friends/family/neighbors-----	8
Santa Monica Daily Press -----	16
Radio (KCRW)-----	5
Observer -----	1
Ocean Park Gazette -----	0
Santa Monica Arts Palette-----	0
None -----	2
Other: _____	-12
(DON'T READ) DK/NA -----	1
Not Sure/Refused-----	3

**Exceeds 100% as up to three responses accepted*

Question 26 "Other" Verbatim Responses

LIBRARY	INTERNET
MAILING FROM CITY COUNCIL MEMBERS	INTERNET
CHANNEL 9	INTERNET
LITERATURE MAILING	LOCAL NEWSPAPERS
DAILY NEWS	WESTSIDE CHRONICLE
CHAMBER OF COMMERCE NEWSLETTER	SENIOR CENTER
LOCAL PAPER	TV - LOCAL NEWS
THE LIBRARY	SCHOOL
E MAIL	27 CHANNEL
SUNSET PARK NEWSLETTER	NEWSLETTER
INTERNET	MAIL
LOCAL NEWS	ON LINE
INTERNET, TELEVISION	SCHOOL PROGRAM
PUBLIC LIBRARY WEBSITE	CITY MAILING
INTERNET	NEWSPAPER
INTERNET	

27. Have you ever gone on-line to do any of the following? (ROTATE)

	YES	NO	DK/NA
[] a. To pay city bills like your water bill-----	24%	76%	1%
[] b. To get information on issues facing the city-----	48	51	1
[] c. To send email to communicate with city staff or elected officials -----	21	77	2
[] d. To register for classes or other recreation activities ----	29	70	1

28. In the past month, have you intentionally not used your car for a trip, and instead used another form of transportation, such as a bus, a bicycle, walking, or an alternatively fueled vehicle?

Yes-----	63%
No -----	36
(DON'T READ) DK/NA-----	2

29. In 2006, did you ride the Big Blue Bus, the bus line here in Santa Monica?

Yes-----	54%
No -----	46
(DON'T READ) DK/NA-----	0

30. Are you generally very satisfied, somewhat satisfied, somewhat dissatisfied, or very dissatisfied with the quality and appearance of restaurants and retail stores on the major streets nearest to where you live?

Very satisfied-----	54%
SW satisfied -----	35
SW dissatisfied -----	5
Very dissatisfied -----	2
(DON'T READ) Depends -----	1
(DON'T READ) DK/NA -----	2

NOW FOR A FEW BACKGROUND QUESTIONS.

31. What is your zip code?

90401 (SKIP TO Q.35) ----- 10%
90402 (SKIP TO Q.35) ----- 14
90403 (ASK Q.32) ----- 22
90404 (SKIP TO Q.33) ----- 22
90405 (SKIP TO Q.34) ----- 28
Other (SKIP TO Q.35) ----- 4
Not Sure (SKIP TO Q.35) ----- 1

ASK Q.32 IF ZIP 90403

32. Do you live east or west of 21st Street? (N = 93)

East (Northeast) ----- 17%
West (Wilshire/Montana) ----- 79
(DON'T READ) DK/NA ----- 4

ASK Q.33 IF ZIP 90404

33. Do you live north or south of Colorado Avenue? North of Colorado would be towards Wilshire Boulevard, and South of Colorado would be towards the 10 freeway and the Airport. (N = 90)

North (Mid-City) ----- 62%
South (Pico) ----- 35
(DON'T READ) DK/NA ----- 4

ASK Q.34 IF ZIP 90405

34. Do you live east or west of Lincoln Boulevard? (N = 117)

East (Sunset Park) ----- 46%
West (Ocean Park) ----- 43
(DON'T READ) DK/NA ----- 11

ASK EVERYONE

35. Do you live in a single family home, an apartment, a condominium, or a townhouse?

Single family ----- 31%
Apartment ----- 45
Condo ----- 15
Townhouse ----- 4
OTHER ----- 2
(DON'T READ) DK/NA ----- 2

36. Do you own or rent your residence?

Own ----- 42%
Rent ----- 56
(DON'T READ) DK/NA ----- 2

37. Do you consider yourself to be disabled, or to be a person with a disability?

Yes (ASK Q.38) ----- 12%
No (SKIP TO Q.39) ----- 86
(DON'T READ) DK/NA (SKIP TO Q.39) 2

IF YES ON Q.37 ASK Q.38

38. How would you rate the job being done by the city to provide access to city offices, meetings, or facilities for people with disabilities? Excellent, good, fair, or poor? (N = 51)

Excellent -----	27%
Good -----	50
Fair -----	6
Poor -----	3
(DON'T READ) DK/NA -----	14

ASK EVERYONE

39. Do you have access to the Internet at home?

Yes -----	79%
No -----	19
(DON'T READ) DK/NA -----	2

40. Are you currently employed full-time, employed part-time, retired, unemployed, a homemaker, or a student?
(RECORD FIRST MENTION ONLY)

Employed full time (ASK Q.41) -----	52%
Employed part time (ASK Q.41) -----	15
Retired (SKIP TO Q.42) -----	18
Unemployed (SKIP TO Q.42) -----	3
Homemaker (SKIP TO Q.42) -----	6
Student (SKIP TO Q.42) -----	5
(DON'T READ) OTHER (SKIP TO Q.42) -----	1
(DON'T READ) DK/NA (SKIP TO Q.42) --	1

IF EMPLOYED PART OR FULL TIME IN Q.40 ASK:

41. Do you work at a job, either full time or part time, that is located in Santa Monica? (N = 281)

Yes -----	56%
No -----	42
(DON'T READ) DK/NA -----	2

ASK EVERYONE

42. How many individuals age 17 or younger live in your household?

None -----	63%
One -----	19
Two -----	11
Three -----	5
Four -----	0
Five or more -----	0
(DON'T READ) DK/NA -----	2

43. Do you consider yourself to be Hispanic or Latino?

Yes -----	16%
No -----	80
(DON'T READ) DK/NA -----	4

44. Is your race White, Black or African-American, Asian, Native American, or something else?

- White -----68%
- Black ----- 5
- Asian ----- 5
- Native American----- 0
- Other race----- 13
- (DON'T READ)** Mixed/combined ----- 3
- (DON'T READ)** REFUSED/DK ----- 5

45. What was the last level of school you completed?
(IF COLLEGE GRAD, CLARIFY IF 2 YEAR ASSOCIATE OR 4 YEAR BACHELOR DEGREE)

- LESS THAN GRADE 12 ----- 5%
- HIGH SCHOOL GRADUATE ----- 14
- SOME COLLEGE, NO DEGREE ----- 15
- ASSOCIATE DEGREE ----- 8
- BACHELOR'S DEGREE/COLLEGE GRAD ----- 34
- POST GRADUATE DEGREE/
- PROFESSIONAL DEGREE ----- 23
- REFUSED ----- 1

46. What is your age, please? **(RECORD IT EXACTLY AND CIRCLE APPROPRIATE CATEGORY BELOW.)**

AGE: _____

(IF RESPONDENT DECLINES TO STATE AGE, WRITE "999" IN BLANKS ABOVE AND THEN ASK:)

Which of the following categories includes your age? **(READ LIST.)**

- 18-24 ----- 7%
- 25-34 ----- 17
- 35-44 ----- 23
- 45-54 ----- 19
- 55-64 ----- 14
- 65-74 ----- 10
- 75 or older----- 10
- (DON'T READ)** REFUSED ----- 4

That's all the questions I have. Thank you very much for participating in the survey.

★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★

My supervisor may be calling you to confirm that this interview took place. May I have your first name and telephone number so she can call and ask for you?

Name

Telephone #

CALCULATE AND RECORD INTERVIEW LENGTH. RECORD GENDER ON THE FIRST PAGE.

I AFFIRM THAT THE ABOVE INFORMATION IS ACCURATELY RECORDED FROM THE RESPONDENT'S STATEMENTS.

Interviewer's Signature

Date

- English Language----- 95%
- Spanish Language----- 5

Date _____

Interviewer _____

Rep.# _____

Verified by _____

Page # _____

Sample zip code: _ _ _ _ _